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- ✓ Brain Injury
- ✓ Spinal Injury
- ✓ Amputation
- ✓ Orthopaedic

- ✓ Children
- ✓ Young Adults
- ✓ Adults

Specialism

- ✓ Rehabilitation
- ✓ Complex Needs



Elaine O'Flaherty – Associate Case Manager - Manchester

Elaine became an Associate Case manager in 2017. She manages a varied caseload, pre and post litigation, statutory service and charity funded. She has experience managing care teams ensuring high standards of client centred care and in the recruitment of community support staff into complex packages.

Elaine qualified from the University of Salford in 2008 with a BSc (Hons) in Physiotherapy. She gained a wide range of clinical experience with the NHS in a variety of different settings including the acute hospital environment, in-patient neurological rehabilitation, out-patient and community settings.

There she developed her skills and knowledge of a range of neurological conditions, assessing, treating and supporting clients from acute neurological injury through to those with chronic long term neurological disability, ensuring her practice is using the most up to date evidence and following current national and local guidelines.

Elaine has experience working in complex multi-disciplinary teams and in client centred goal setting and treatment planning. Having being involved in various best interest meetings and discharge planning meetings throughout her career, Elaine always has the clients best interests at heart and ensures that the clients voice is heard and listened to.

Elaine believes clear communication is key to a successful team approach to manage and support a client through the rehabilitation process and into their long term management. She is very proactive and motivated to help her clients achieve their goals and realise their potential, whilst remaining honest and professional supporting her clients every step of the way. Challenges are seen as an opportunity and barriers something to overcome.

“Elaine has been a fundamental part of transforming my client’s life to a place where he never thought he could possibly be, guiding him through dark times and showing him that a brighter future is possible. Elaine has shown kindness and empathy, as well as being tremendously organised and firm which is necessary to get things done. She has been a huge support to enable my client to reach his full potential, as I’m sure she has been to many others.”

Clinical Negligence Solicitor