



Chris Collins

ASSOCIATE CASE MANAGER

CONTACT

 office@ajcasemanagement.com

 01902 244170

 www.ajcasemanagement.com

CURRENT MEMBERSHIPS

Royal College of Occupational Therapists
Case Management Society UK
BABICM

GEOGRAPHICAL

The Midlands

SNAPSHOT

Chris provides Case Management for children and adults with brain injury and complex needs in the Midlands. Chris qualified as an Occupational Therapist in 1996. With 9 years' experience within the NHS and 13 years' Case Management in the charitable and private sector Chris has a wealth of experience working alongside clients with various diagnosis including Neurology, Burns and Plastics, Orthopedics, Elderly Care and Community Rehabilitation.

SPECIALIST AREAS

- ✓ Rehabilitation
- ✓ Complex Needs
- ✓ Accommodation
- ✓ Assistive Technology
- ✓ Education
- ✓ Brain Injury
- ✓ Catastrophic Injury
- ✓ Children
- ✓ Young Adults
- ✓ Adults

PROFESSIONAL QUALIFICATIONS

1996 - Occupational Therapist

EXPERIENCE

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Chris is a creative thinker, never afraid to look out of the box for a solution to a problem. Being flexible, dynamic and goal led enables her to form a strong rapport with those she works with. This leads to goal focused, person centered assessments, recommendations and interventions. Allowing the client to choose their own journey whilst receiving specialist guidance, treatment and intervention from hand picked therapists and professionals to maximize their outcomes. Chris is a strong advocate for interdisciplinary working, with all members of the team working towards the same, shared client goal. Chris is also a strong believer in supporting those close to the client to ensure they are a part of the team also and feel able to be on the journey with the client where appropriate.

Due to the complex nature of Chris' caseload she is no stranger to managing expectations and challenging preconceptions and assumptions if it is in the client's best interest to do so. Chris advocates strongly for all her clients and likes to ensure that everyone involved is very aware that the client is central to everything and without them we can achieve nothing.

AJCM is a specialist brain injury Case Management service and we believe in taking a team approach to ensure the most effective service.

"Case management is a process devoted to the coordination, rehabilitation, care and support of people with complex, clinical needs. It aims to facilitate their independence and improve their quality of life whilst acknowledging safety issues." (British Association of Brain Injury Case Managers)

AJ Case Management Ltd,
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Registered in England: 08393362

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2nd Floor, 1 Suffolk Way, Sevenoaks, Kent, TN13 1YL



TESTIMONIALS

Chris provides exemplary case management with particular expertise in supporting and advising children and young people with life-changing injuries. This dynamic is always challenging as the impact of the injury and loss is experienced uniquely by each member of the family but Chris navigates this brilliantly with a calm tenacity. Her reports and recommendations are comprehensive and logical. I would not hesitate to recommend her.

Hilary Wetherell
Irwin Mitchell LLP

WC v Y is an excellent example of a dedicated case manager making a considerable difference not only to the rehabilitation of the client (in this case a young man injured in RTA at the age of 13 - now 18) but also in helping the parties and the court to understand and have insight into the challenges faced by someone in the category of the walking wounded. Namely someone with an acquired brain injury who has the appearance and general behaviour of someone who has made an excellent recovery but in fact has difficulties coping with demands of work and independent living and who has borderline capacity. In this difficult case, Christine Collins had case managed the claimant through the most difficult period of his development and a trial of independent living. As a witness of fact CC was able to provide accurate insight into the needs of the claimant and provide robust evidence of his disabilities which allowed the case to be settled at an earlier stage in proceedings than might otherwise been the case. She was able to do this by developing a rapport and relationship of trust with the claimant and his family while understanding completely the concerns and reservations of the clinical experts.

Paul Bleasdale
No5 Chambers

I am delighted to recommend Chris who is a very adept Case Manager. I have had the pleasure of working alongside Chris on a variety of cases in the last decade. I have always found her to be very engaged with her clients, adopting a hands on, pragmatic, diplomatic and enthusiastic approach. Chris will work hard to find the correct answers and best solutions for her clients. She is able to lead with a light touch or, if needed, a strong arm. She will not be deterred and will always do what is right. She is equally at home dealing with clients who have complex needs, their families and the wider MDT. Chris will also stand up for her clients' rights with the relevant authorities.

Chris is always on hand to discuss issues that may arise and she delivers her service efficiently, on time and with a good dash of cheer when merited. She is highly recommended.

Tim Walters - Solicitor & Managing Partner
Serious Law LLP

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