



# Shelley Lewis

## ASSOCIATE CASE MANAGER

### CONTACT

 [office@ajcasemanagement.com](mailto:office@ajcasemanagement.com)

 01902 244170

 [www.ajcasemanagement.com](http://www.ajcasemanagement.com)

### CURRENT MEMBERSHIPS

Royal College of Nursing  
The Nursing and Midwifery  
Council  
Case Management Society UK  
BABICM

### GEOGRAPHICAL

Birmingham  
Shropshire, Warwickshire &  
The Midlands

### SNAPSHOT

Shelley is an experienced case manager who provides case management for children and adults with complex needs. Shelley covers the West Midlands and surrounding areas. Shelley is a Registered Adult Nurse with over 16 years post registration experience. Starting in a specialist Neurology Acute unit, moving into District Nursing and becoming a Specialist Practitioner of Community Nursing has provided her with a unique knowledge and experience of brain injury and rehabilitation from acute onset into community management.

### SPECIALIST AREAS

- ✓ Neurology
- ✓ Wound Management
- ✓ Pressure Care
- ✓ Community Care
- ✓ Brain Injury
- ✓ Complex Care
- ✓ Children
- ✓ Adults

### PROFESSIONAL QUALIFICATIONS

Diploma Higher Education in Nursing (Adult)  
Nurse prescriber  
Wound management  
Supporting Learning and Assessment in practice  
Specialist Practitioner of Community Nursing (District Nurse) BSc

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## EXPERIENCE

Shelley is an experienced case manager who provides case management for children and adults with complex needs. Shelley covers the West Midlands and surrounding areas.

Shelley is a Registered Adult Nurse with over 16 years post registration experience. Starting in a specialist Neurology Acute unit, moving into District Nursing and becoming a Specialist Practitioner of Community Nursing has provided her with a unique knowledge and experience of brain injury and rehabilitation from acute onset into community management. She is flexible and hard working with a keen interest, commitment and passion for supporting clients who have suffered life changing injuries to access the best support possible. Shelley is a passionate believer in early rehabilitation to maximise client potential and that all who need it, should have access to quality, evidence based and regulated care and therapy.

Shelley joined AJCM early in 2018 and has a wide variety of experience caring for complex clients within the community. This includes managing complex MDTs and large teams of support staff, liaising with acute and community NHS staff, devising and implementing training, protocols and person-centered care plans, recruitment and retention of support staff and sourcing of suitable professionals to help clients identify and achieve their goals.

Shelley spends her free time with her husband and two sons, as dedicated supporter of an U16's rugby team, back stage support for a drama group and active member of a local border morris dancing troupe. She recently completed a beginners course in British Sign Language and enjoys horse riding, boxing, exercising and walking with her dog over the south Birmingham countryside.

Shelley will be supported by the AJCM team including Administration support, Compliance Team and Registered Manager. This ensures that a team supports our clients and they can expect an excellent standard of care.

## TESTIMONIALS

*I have been assisting Shelley Lewis, Case Manager at AJ Case Management with one of her clients in a capacity of a Polish-English interpreter since July 2019. The client sustained a brain injury and displays many of the commonly associated deficits. These include memory loss, speech impediment, poor retention of information and difficulties with understanding. Shelley's professional conduct is the one to admire. Her expertise and skills are of high quality when she addresses the client's needs. However, what impresses me most is her human approach when dealing with the vulnerable. Her calm and optimistic demeanor only adds to the overall feeling of comfort when in her company. Shelley is patient, understanding and kind. It is always a pleasure to work with her despite the very many challenges we come across when meeting with the client. I have no doubt that Shelley is a valuable member of AJ Case Management and I would like to wish her very many successes in the future.*

**Renata Littlehales**

**Cadra Translation and Interpreting**

*Shelley is a very approachable, responsive and experienced case manager. She has an exceptional knowledge of rehabilitation, therapy and care pathways and most importantly cares for her clients. She has very good judgement and is always very well prepared. She builds excellent rapport with her clients, their families and therapists and has assisted brilliantly with clients of mine whose needs are highly complex. She has worked around some very difficult family dynamics. Shelley understands the litigation process and her communication with clients and their families is always pitched at exactly the right level. She is passionate about offering the best service and advice. I would not hesitate to instruct her and highly recommend her to colleagues.*

**Debbie Humphries**

**Lanyon Bowdler Law**

*Shelley is a very passionate and hard working individual, she maintains excellent communication with the MDT to ensure that her clients needs are met in a timely manner. Shelley offers flexibility and considers the family and MDT when arranging meetings etc. Shelley is able to lead and manage difficult situations in a caring and professional manner.*

**Paula Richardson**

**Inclusive Childrens therapy**