

BECKI GRIFFITHS

ASSISTANT CASE MANAGER

CONTACT

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Our ACMs support Case Managers with non-clinical tasks, including:

- Holiday research, including travel rules, etc
- Scheduling and logistics
- Research and ordering of equipment required by the client
- Organising maintenance/repairs to client's property
- Administration support
- Obtaining quotes for cost comparisons
- Contacting companies for information gathering for the CM

What this means for your client...

- Lower overall costs
- More time for Case Managers to focus on clinical rehab
- Faster progress on day-to-day actions
- Better continuity and smoother case flow



Outstanding ★



REDUCING CLIENT COSTS

SUPPORTING OUR CASE MANAGERS

At AJ Case Management, we know that high-quality rehabilitation depends on giving our Case Managers the time and space to focus on what matters most – clinical reasoning, rehab planning, and meaningful outcomes for clients.

That's why we offer a dedicated Assistant Case Manager (ACM) service.

Our ACMs are trained, supported, and embedded within our clinical governance structure – ensuring safe, efficient, and high-quality support across every client.



See what our Case Managers have to say about working with Becki...

"Becki is consistently clear and transparent. She lets me know when she can complete a task, how long it will take, and keeps me updated throughout. Her communication makes the whole process smooth and reliable."

"The Assistant CM role has been a brilliant asset – providing support on complex, high-volume cases while helping to keep overall costs down for clients."

"I've worked with Becki across several clients, and she's consistently diligent, detail-focused, and clear on what she needs to deliver. She's professional and personable with clients, and one has already requested that she support him with appointments whenever she can."

"Becki's research is always detailed and high-quality. She's an excellent support to my case management work, and involving her allows me to deliver more for clients, more efficiently."

"Becki has been a fantastic asset as an Assistant CM. When a client unexpectedly needed car insurance arranged urgently, she stepped in while I was out on visits, completed a full comparison search, and provided a detailed list of options for the client and litigation team. It prevented rushed decisions, kept the process smooth, and resulted in a very happy client – and a much less stressed CM."

Get in touch to discuss how our ACM service can support your client's rehabilitation journey!